



London, March 17, 2020

Dear valued customers,

In light of the uncertainty we all face in our daily lives with the outbreak of COVID-19 (Coronavirus), I wanted to write to you directly to keep you informed of the steps we are taking to ensure the spread of the virus is as minimal as possible.

For Classic Fine Foods UK, protecting both employees and customers as well as providing continuous service are our main priorities. As a BRC AA Grade business, we already had strict hygiene policies in place, however, since the beginning of the COVID-19 epidemic we have strengthened hygiene procedures with very strict measures for our warehouse and transport teams, the introduction of physical distances, teleworking options, cancellation of travel in areas of infection and many others. We have consistently followed instructions given by the UK government and followed guidelines from the World Health Organisation on infection control.

Like many of our suppliers and partners, we are greatly impacted by this unprecedented health crisis, and we may suffer from disruption to supply that will have an impact on our customers. This is being closely monitored and any delays will be communicated promptly. Despite this difficult situation, we are committed to ensuring that our business will continue to operate regularly.

Throughout this time, we'll be relentlessly focussed on doing everything we can to bring you safe deliveries, and please be reassured that our team is here to support you and your business throughout this crisis.

We are all in the same boat and are riding these waves together, let's continue with show each other, and the industry we love, the constant, unwavering support it deserves.

Best Regards,

Olivier Batel

Managing Director

